

Guide

Child Care Data Security: How Procare Protects Families and Your Business





The 2024 Child Care Management Software Industry Trends Report from Procare Solutions revealed that over 82% of child care leaders consider stringent security measures a top priority when selecting technology for their programs.

With sensitive financial and personal information about children, families and your business at stake, your child care management software must include robust data security measures.

> Procare is designed with data security as a top priority, providing peace of mind while streamlining operations.





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Protecting Families' Personal Information



The number of organizations that suffered reputational damage due to a data breach.

- Source: Forbes Insight report

Procare ensures that sensitive data such as medical records as well as contact and financial information are kept safe from unauthorized access.

This protection comes from security features including data encryption, strict password protocols, role-based access control and more.



Two-Step Authentication

By requiring an extra verification factor beyond just asking for a username and password to log in, two-step authentication requires another verification factor to decrease the likelihood of a cyber-attack. This contributes to a more secure digital environment.

Only 26% of companies use this <u>form of authentication</u>, yet Microsoft has found that this extra step **blocks 99.9 percent of automated cyberattacks** on its platforms, websites and other online services. This data clearly highlights the significant impact of two-step verification in strengthening your digital defenses against malicious activities and threats.

Procare Solutions has implemented this additional layer of security to safeguard financial and other personal information. While optional for you and the families you serve, it is highly recommended to ensure that the sensitive data is more strongly protected.

Two-step verification allows parents to add a phone number and/or email address to their Procare user login to receive verification codes whenever an attempt is made to log into their account. This proactive approach enhances overall security and provides peace of mind for families to know that their information is well protected.



80% of data breaches are caused by poor or reused passwords.

- Source: LastPass

Keeping Digital Payment Information Safe

The dedicated security team at Procare Solutions continuously monitors for vulnerabilities in Procare platforms and networks, including checking vendor partners for their security, reviewing new feature releases or continuously monitoring products online.

This ensures your families' financial data, including credit card information, is safe. Procare seamlessly manages digital tuition payments and posts it to your ledger, all while making sure everything is secure throughout the entire process.

By automatically posting digital payments to the correct customer account, you can automate invoicing by assigning recurring plans to students and generating due dates which contributes to efficiency while maintaining precise financial management practices at your child care center.

Streamlining Operations with Secure Technology

With features such as online registrations and payments, schedules and attendance tracking and secure messaging, Procare makes it easier for centers to manage their daily tasks efficiently.

This not only saves time and resources but also eliminates the need for paper-based records, including sign-in and sign-out sheets for children and staff.

For example, Procare's integrated technology allows families and your staff to use QR codes and/or GPS technology for a completely touch-free <u>check-in and</u> <u>check-out system</u>.

Parents can check in their children using the Procare child care mobile app without entering your building or by scanning a code once inside.

Each school and child care center uses a unique QR code that can be displayed on a tablet, computer, smartphone or printed on paper and displayed at your daycare. Procare allows your teachers and other staff to sign in and sign out easily and quickly using a tablet at your center or their own phone. Timecards automatically are updated, which frees up your time spent on a mundane administrative task.

Once a child is checked in or out, that information is immediately populated into an attendance dashboard, where you can see how and when they checked in or out, their assigned room, hours attended, absences and parents' signatures (if applicable). You can also track ratios and compile daily, weekly, biweekly and monthly reports.

Procare Solutions is the only provider of child care management software that uses geofencing on contactless check-ins, which means that a person must be within a certain distance from your center to check in a child. That means a "bad actor" in another country, for instance, could not check a child in or out over the internet.



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Best Practices for Data Security

With these best practices

in place, Procare not only safeguards families' personal information but also helps centers maintain compliance and streamline operations by:



Regularly backing up data to ensure you don't lose important information



Training staff on security protocols, including creating strong passwords and recognizing potential threats



Limiting access to sensitive information, allowing only authorized personnel and restricting their access based on their roles



Keeping software up to date because Procare is regularly updated with the latest security measures





How Procare Exceeds Security Regulations



Procare is compliant with industry regulations such as <u>the</u> <u>General Data Protection Regulation, the toughest privacy</u> <u>and security law in the world</u>, and the <u>Children's Online</u> <u>Privacy Protection Act</u>.

Procare Solutions treats all data provided in-solution by customers as sensitive. Only people authorized to see your data can view it and your data is encrypted in transit over the internet and while at rest in our databases.

Procare meets or exceeds all data requirements required by law and is especially proud to be certified as SOC, type 2 complaint. In the cybersecurity world, this is a big deal. And secure code testing is done prior to the release of production software.

There are <u>two SOC ratings</u>. A type 1 classification is given after an auditor determines the system is designed suitably to achieve the related objectives **on a specified date**.

To earn an SOC 2 classification, an organization must meet all the requirements in type 1, but goes further to focus on testing the controls to prove their effectiveness **over nine months**.

SOC 2 classification

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CONTACT US TODAY

to learn how Procare can help you create a secure and efficient environment for the children in your care, their families and your business!

Protect Your Data!

You already hold the huge responsibility of providing a safe and nurturing environment for children to thrive. By prioritizing robust security measures, you can be confident that you're also taking the responsibility of protecting data seriously as well.

By safeguarding sensitive data and streamlining operations, Procare is an all-in-one solution to meet your child care center's security needs. With a focus on security and compliance, Procare gives you the confidence to manage your center effectively while keeping sensitive data safe. **So why wait?**

